

Dear Valued Clients,

Subject: Important Update Regarding HSV IgM Testing Services

We hope this letter finds you well.

As part of the evolving landscape in the clinical laboratory community, we want to bring to your attention the phase-out of HSV IgM testing that is occurring on a wider scale. Many laboratories across the country are transitioning away from offering HSV IgM testing based upon low clinical utility and recommendations by the CDC¹.

In line with these industry-wide changes, we would like to inform you that any HSV IgM testing sent to us is at risk of being rejected or experiencing longer than normal turnaround times. While we have been dedicated to maintaining the highest quality standards and prompt service, this shift in the clinical laboratory community necessitates our proactive approach to managing this transition.

We kindly recommend that you consider these changes when requesting HSV IgM testing and encourage you to reach out to your Account Executive for guidance on alternative testing options. Our team is here to assist you in every way possible to ensure a seamless testing experience and the best possible patient care outcomes.

Thank you for your continued trust in IHD Lab. We remain committed to delivering accurate and reliable diagnostic solutions that contribute to the well-being of your patients.

Warm regards,



Arthur Baca MD
Medical Director

www.ihdlab.com

1. <https://www.cdc.gov/std/treatment-guidelines/herpes.htm>